

SENZ Installation Terms & Conditions:

We will provide basic installation to our products with the following terms and conditions:

1. We DO NOT provide hacking a hole at kitchen wall or on kitchen cabinet
2. For cooker hood products:
 - a. The wall or area to be installed must be a clean wall, meaning no existing cabinet that will obstruct the installation work
 - b. Any drilling on wall might led to damage to the wall, such as crack line, we are not responsible to it and we do not provide any plaster or painting work
 - c. If the wall is with mosaic or tile, we are not responsible to any damage to the mosaic or tile
 - a. Electrical works is not provided
 - b. If hose provided is not long enough, additional hose will need to be purchase
3. For cooker and oven products:
 - a. Please ensure the build-in hole is ready with the correct measurement, we DO NOT provide any open or hacking of build-in hole on kitchen top or kitchen cabinet
 - b. Should you require us to change the plug socket from 13 amp to 15 amp, we are not responsible for any electrical problem, such as power trip, no power connection and etc
 - c. We DO NOT provide drilling of hole on kitchen top
4. For invisible hood (must be install in a kitchen cabinet):
 - a. Please ensure the build-in hole is ready with the correct measurement, we DO NOT provide open or hacking on existing kitchen cabinet
 - b. The kitchen board thickness CANNOT exceed 18mm for invisible to be install
 - c. Please ensure the kitchen cabinet is ready will hole should you need us to install the hose
 - d. Please ensure the kitchen cabinet is with enough space for air flow when install in recycle mode